

CAMP HAPPY PAWS DAYCARE / BOARDING AGREEMENT & LIABILITY RELEASE

At Camp Happy Paws we believe in a holistic approach to caring for our dog friends. We are committed to providing a healthy and safe place for your dogs to spend time while making it as fun, and stress-free as possible.

Camp Happy Paws does not require that vaccines be given annually. We believe in a lifelong immunity from puppyhood vaccines given properly. We do, however, encourage you to follow a vaccination regimen that you and your veterinarian feel comfortable with for your own dog(s).

Please pay special attention to the health of your dog(s) before attending Camp Happy Paws and be sure that your dog is free from any signs of the following:

- **Kennel Cough.** At any sign of coughing please see your veterinarian before coming onto Camp Happy Paws grounds.
- **Fleas, lice, ticks or any signs of external parasites.** Camp Happy Paws suggests following an external parasite program during warmer weather.
- **Internal parasites of any kind.** Please see veterinarian for treatment. Camp Happy Paws requires a fecal exam that includes Giardia every three months for all dogs.
- **Diarrhea or digestive upsets.**

I agree that by admitting my dog(s) to Camp Happy Paws (referred to as CHP), that the officers and staff have relied on my accurate representation that my dog(s) have never exhibited the following behavior or any aggressive or threatening behavior toward any dog or person, or have had any prior behavior that indicates he or she may have the ability and or tendency to jump over or dig under any fences, or open any gates or fences.

CHP also relies on the representation that my dog(s) is/are in good health or that I have discussed any known health problems or concerns with the staff at CHP. I hereby declare that my dog(s) are in good health, spayed or neutered, and have had a fecal and Giardia exam within three months of his/her stay at CHP.

I affirm the terms of this agreement and the truthfulness and accuracy of all statements I have made in it. I authorize this signed contract to be valid for future service without having to sign additional contracts for subsequent stays at Camp Happy Paws for my dog(s). By signing my name, and dating this document, I acknowledge that I have read this agreement in its entirety, and agree to the terms within.

In consideration of all services provided by Camp Happy Paws, I waive any and all claims, actions or demands of any nature, foreseen or unforeseen, that I may have against Camp Happy Paws related to the safety of my dog during his/her stay at CHP. All dogs are cared for by CHP, its owners, staff or volunteers without liability on their part for loss, illness, injury to persons, other dogs or any other unforeseen circumstances, etc.

If an emergency should arise, CHP will do their best to contact me, but in the event that they cannot reach me, I authorize Camp Happy Paws to transport my dog(s) to a vet of their choice, and to authorize any medical treatment recommended by a veterinarian. I agree to reimburse CHP for all expenses incurred due to said event. I accept responsibility for any injuries caused by my dog(s) (as judged by CHP staff) and any medical or veterinary bills that may result from said incident.

CHP requires all clients to provide emergency contact information for a person outside your household with whom CHP can coordinate regarding lodging, transportation, and veterinary care should it be necessary and you cannot be reached. I, the client, understand that this cannot be someone who will be traveling with me while I board my dog(s) at CHP.

I recognize the many important benefits of dog socialization and I am prepared to have my dog in a social environment while in the care of CHP. I understand that along with all of those benefits, there are also risks involved. These risks may include cuts or scrapes, which are commonplace due to the nature of dog play. More serious injuries cannot be predicted, and Camp Happy Paws has done their best to limit and avoid such injuries. I am aware that my small dog(s), if I have one, will likely be mixed with larger dogs, and vice versa. I am also aware that daycare dogs and boarding dogs are allowed to play together in both the indoor and outdoor areas at CHP.

I agree to, and am aware of, the fact that my dog(s) will be sleeping in the same kennel-free room with other dogs and may not be directly supervised at all times. If a request is made to have my dog sleep in a crate or in a separate room, this request must be agreed to and acknowledged by CHP and staff, and if possible, then arrangements will be made. I understand and accept the risks of the communal, kennel free boarding or daycare environment. I understand that given the unpredictable nature of dogs, an interaction could occur involving my dog which may result in injury to my dog(s), other dogs, people or to the property of CHP.

I, the client, will be responsible for any and all medical costs if my dog(s) catches a communicable disease (including fleas) that may be a result of such arrangement. CHP takes the health and safety of my dog(s) very seriously and employs the utmost care and safety precautions while caring for my dog(s) during their time at CHP.

I understand that CHP has the right to refuse service to me and/or my dog(s) at any time and for any reason, and that CHP may need to seek alternate boarding arrangements for my dog(s) if they feel that it is necessary.

I understand that CHP will automatically add the email address I list on this Agreement to the CHP email mailing list, and that I can unsubscribe at any time. CHP will use this email list to send out important reminders and business announcements, and will be used sparingly.

I have read and understand CHP's Pricing & Cancellation Policy, which is attached to this Agreement.

I have read and understand the terms set forth above. I agree to abide by all the terms and conditions of this boarding / daycare agreement and release of liability.

SIGNATURE _____ DATE _____

Thanks for camping with us!

CLIENT INFORMATION

NAME _____

MOBILE NUMBER _____

EMAIL _____

ADDRESS _____

CITY, STATE, ZIP _____

SECOND GUARDIAN _____

MOBILE NUMBER _____

EMAIL _____

EMERGENCY CONTACT _____

MOBILE NUMBER _____

VET NAME _____

VET PHONE NUMBER _____

PET INFORMATION

NAME _____ DOB _____

BREED _____ GENDER _____

COLOR _____ WEIGHT _____ SPAYED/NEUTERED _____

NAME _____ DOB _____

BREED _____ GENDER _____

COLOR _____ WEIGHT _____ SPAYED/NEUTERED _____

PRICING & CANCELLATION POLICY

BOOKING

Drop-off and Pick-up Times

To book day camp or boarding for your dog, please send us your start and end dates and drop-off and pick-up times for all reservations at the time of request. We will not make a reservation that does not include drop-off and pick-up times. If you don't yet know your times, please send us your best estimate—you can always reach out to change your times as your plans evolve.

Fecal and Giardia Exams

For the health and safety of all campers, CHP requires a fecal exam that includes Giardia every 3 months in order to be on site. We recommend getting this done at least 3 weeks prior to your dog's stay in order to avoid surprises and to leave time to treat and retest should the results be positive. Clients should send the results to CHP by email at least 1 week before your drop off date—verbal or written certification of negative results that come from parents, and not vets, will not be sufficient. CHP will endeavor to send reminders for fecal and Giardia exams, but due to volume we are unable to reach out to each client individually. It is ultimately your responsibility to make sure your dog is in compliance with our health policies at least a week before their stay.

HOURS

Weekdays

Drop-off Window: 8am–12pm

Pick-up Window: 8am–6pm

*Limited Day Camp Friday–Sunday

Weekends

Drop-off window: 9am–12pm

Pick-up window: 9am–5pm

Grooming

We will aim to accommodate requests for baths on the final day of boarding, but there are only so many requests we can schedule in one day. If we are unable to bathe your dog on the final day, we will schedule it for the day before with your permission. If you schedule a bath on the final day of boarding, we require that pick-up be no earlier than 12pm.

Holidays

We are closed for Grooming, Day Camp and Boarding drop-off and pick-up on the following holidays: Presidents Day, Easter, Memorial Day, Fourth of July, Labor Day, Thanksgiving, Christmas Eve & Christmas Day, New Year's Eve & New Year's Day.

PRICING

We accept payment by credit card or Venmo, but we require clients to put a credit card on file at drop off regardless of how you plan at the end of your dog's stay. We will only charge your card with your permission at pick up or in accordance with our cancellation policy.

Boarding

\$70 per night for 1 dog

\$67.50 per night per dog for 2 dogs

\$65 per night for 3 dogs or more

Day Camp

\$40 per day for 1 dog

\$37.50 per day for 2 or more dogs

\$35 per day for 3 dogs or more

Afternoon Pick-up: Boarding pick-up after 12pm incurs a \$40 day camp charge.

After Hours Pick-up: In general CHP does not allow pick-up outside our business hours. If you have a special need, you may reach out by email to request a late pick-up that is up to, but not exceeding, 30 minutes after closing. However, we can't guarantee that it will be possible. All requests will be approved or denied on a case-by-case basis, and will depend on the schedule and staffing on that particular day. If staff decides that we can accommodate an after-hours pick-up, the fee will reflect a next day pick-up at \$70.

Extended Stays

There is a 10% discount for stays longer than 10 nights.

Grooming

Standard bath prices start at \$40 and vary depending on size, coat, and cooperation.

Holidays

We charge an additional \$15 extra per night per dog on holidays.

CANCELLATIONS

Regular Stays

Cancellations received up to 1 week before the reservation are fully refundable.
Cancellations with less than 1 week's notice will be charged 50% of normal fees.
Cancellations with 2 days or less notice will be charged full fees.

Holidays

Cancellations received up to 2 weeks before the reservation are fully refundable.
Cancellations with less than 2 weeks' notice will be charged 50% of normal fees.
Cancellations with 5 days or less notice will be charged full fees.

Christmas & New Year

Cancellations received up to 3 weeks before the reservation are fully refundable.
Cancellations with less than 3 weeks' notice will be charged 50% of normal fees.
Cancellations with 7 days or less notice will be charged full fees.

Here are some reasons you could be charged for a cancellation:

- You no-show for your boarding reservation
- You cancel your dog's stay under the time limit for a full refund
- Your dog's fecal or Giardia exam is positive for a parasite and there is not enough time to complete all necessary rounds of treatment.
- We have not received negative fecal or Giardia exam results 1 week prior to your drop-off date.